CAPABILITY STATEMENT · OCTOBER 2026

GRG Professional Services

We build document automation, AI and bespoke software for UK accountancy, FinTech, insurance and public-sector organisations.

24+
years in document-heavy, regulated environments

200+
projects delivered

Since 2007
certified Tungsten/Kofax specialists

AWS
Select Tier Partner; products on AWS & Azure marketplaces

WHO WE ARE

GRG Professional Services is an independent UK consultancy, established in 2016, specialising in document automation, intelligent workflow and bespoke systems. We turn document-heavy, manual back-office operations into automated, AI-driven, audit-ready workflows. Delivery is senior-led throughout, with our own development team and partner teams chosen to fit each project.

WHAT WE DO

- **Document Automation & AI:** AI-driven capture, extraction and classification, powered by Caelum, the engine we developed, and AWS AI services.
- **Tungsten/Kofax Modernisation:** upgrades, migrations, custom export connectors, workflow agents and Communications Manager builds.
- **Bespoke Workflow & Back-Office Systems:** end-to-end serverless builds on AWS, including AI agents.
- **Cloud & Serverless Engineering:** secure, scalable architecture and cloud cost optimisation.

PRODUCTS WE'VE BUILT

- **Caelum AI:** financial document extraction, on the AWS and Azure marketplaces and in production across client builds.
- **Capto.cloud:** bookkeeping automation for UK accountants, built on Caelum. Invoices, receipts and statements become coded, publish-ready transactions in Xero and QuickBooks, inside a full practice platform.
- **PaperBolt PDF Tools:** merge, split, compress and convert, on the Microsoft Azure Marketplace.

WHY GRG

- Senior people on every engagement: the people who scope the work design and build it.
- Certified Tungsten/Kofax specialists and AWS-certified solutions architects.
- We build and run our own products, so we advise from experience.

SELECTED WORK

- **A UK cloud accounting platform:** Caelum processes ~100,000 documents a month at 99.5% accuracy, cutting average turnaround from 4 hours to ~5 seconds. A legacy database migration removed a £6,000-a-year AWS support cost.
- **A UK accountancy outsourcer:** an AI agent runs quote-to-cash end to end, from new prospect to proposal, engagement letter and recurring invoice in QuickBooks and Xero. A multi-step manual process now takes minutes.
- **Unilever Away From Home (with Omne Agency):** My Professional Rewards, a serverless AWS loyalty platform for ~30,000 customers and ~250,000 invoices a year. Invoice validation went from months to seconds.
- **Tungsten/Kofax:** Communications Manager builds for Daimler Truck Financial Services, Atlas Copco, Goudse and Co-op Insurance; Kofax Capture upgrades for Liberty Insurance and Permanent TSB.

CLIENT FEEDBACK

> *"We are delighted with the solution that GRG Professional Services delivered. Their expertise and professionalism were invaluable."*
>
> Jemma Grainge, Incentive Account Director, Omne Agency

> *"His big expertise with Kofax KCM was very helpful to fulfill the individual requirements of our markets."*
>
> Sandra Toth, Product Owner, Output Document Management, Daimler Truck Financial Services

ACCREDITATIONS

AWS Select Tier Partner · AWS Certified Solutions Architect – Associate · AWS Certified Cloud Practitioner · TOGAF 9.1 · PRINCE2 Practitioner · Tungsten/Kofax: TotalAgility, Capture, Transformation Modules (KTM), Network Server (KCNS)

SECTORS

Accountancy & FinTech · Insurance · Banking & financial services · Public sector

GRG Professional Services Ltd · 20–22 Wenlock Road, London N1 7GU
enquiries@grgprofessionalservices.uk · +44 (0)330 350 2575 · grgprofessionalservices.uk/case-studies